

SINCE 1897

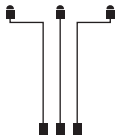





Northcote

POTTERY

WILLOW WATER FEATURE

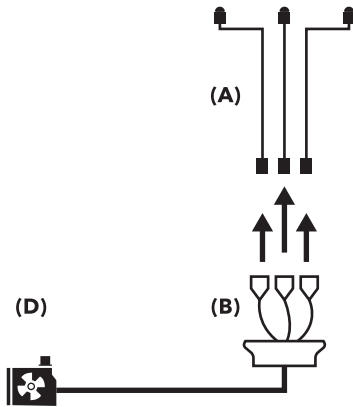
ASSEMBLY INSTRUCTIONS

Assemble components as per the diagram below on a smooth surface to avoid scratching.

					
(A) 1PC	(B) 1PC	(C) 1PC	(D) 1PC	(E) 1PC	(F) 1PC

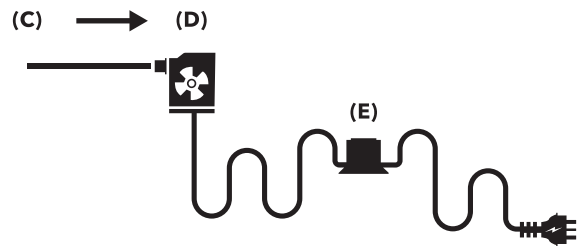
STEP 1.

Lay out all the components onto a clean, flat and smooth surface. The LED lights are pre-installed, connect the light cord (A) with the wirehub (B) of pump (D).



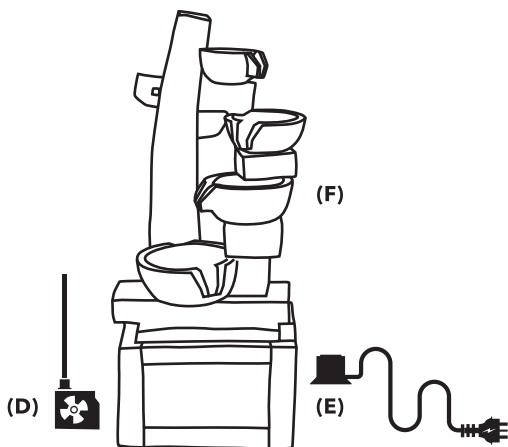
STEP 2.

Connect the tube (C) from inside back cavity of the fountain to the pump (D). Then the pump to the transformer (E).



STEP 3.

Sit the pump (D) inside the base of the fountain. Feed the transformer (E) and cord out through the back cavity.



STEP 4.

Fill the fountain with sufficient water to fully submerge the pump. Then connect the plug into your mains outlet.



SINCE 1897

Northcote

— P O T T E R Y —

WARRANTY INFORMATION

WARNING - IMPORTANT NOTICE

- Always disconnect from power before commencing any maintenance or cleaning of the pump/fountain.
- Do not operate if the pump, cable or transformer is damaged in any way. If in doubt about any electrical connections, please consult a qualified electrician.
- Always ensure the pump is fully submerged when in use. Never allow the pump to run dry. This will cause damage and void your warranty.
- Change and top-up the water on a regular basis. Always use clean fresh water. Do not use heavily chlorinated water, heated liquids or water with high PH levels.
- If fountain is not in use for an extended period of time, unplug the pump and drain the fountain completely.
- Do not exceed the voltage shown on the pump. Only use the transformer provided. Ensure that it is plugged into a power socket that is in a sheltered area out of the rain. Do not allow the plug or power socket to get wet.
- Do not place the fountain in a location where any water splashing or spills will reach any other electrical equipment or cause damage. Do not attempt to move the fountain when filled with water.
- Disconnect the power cord from the outlet by holding the plug, not by pulling the cord. Do not lift the pump by the cord.
- Always supervise children and pets around the fountain.

WINTER CARE

During winter, never allow ice to form in the fountain, as it may cause damage. Do not operate below 5°C. Drain the fountain completely and store away from freezing temperatures to protect from frost.

CLEANING THE PUMP

To clean the pump, first disconnect it from the power supply and remove it from the water feature, then:

- a) Remove the inlet cover from the front of the pump and gently grip the impeller to pull out the rotor assembly.
- b) Clean the rotor and rotor housing with water. Dry with paper towel.
- c) Reassemble the parts and store the pump in a dry area.

TROUBLESHOOTING

If water doesn't flow evenly over the fountain:

- a) Ensure the water feature is sitting on level ground to ensure even water flow.
- b) Adjust the pump's flow control switch. Set the flow control to maximum (+) before operating. Once flow is established the switch can be adjusted downward to the desired level.

If the pump fails to operate, check the following:

- a) Check that power is correctly connected and that the pump is fully submerged.
- b) Check the pump and tubing for any obstructions or kinks.
- c) If the pump is fully operational and submerged with no obstructions/kinks but there is no flow, remove the tubing and clean the inside of the tubing. Place the pump back into the water and turn it on. Once the water begins to flow, reattach the tubing.
- d) Remove the cover with the flow adjuster on it and gently lever off the inner cover to reveal the pump impeller. Gently turn the rotor to check that it is not broken or jammed.

If the pump runs with slower water circulation, check the following:

- a) The flow control switch on the body of the pump. Adjust if necessary.
- b) Ensure the pump is completely submerged.

If any abnormal sound is heard during operation, turn off the power supply and check the rotor assembly as follows:

- a) Remove the pump cover and rotor plate from the front.
- b) Grip the impeller and gently take out the rotor assembly.
- c) Rinse the rotor assembly and housing with clean water in order to remove any debris.
- d) If any breakage or surface damage is found on the rotor assembly, please contact your supplier.

AMES Australasia Pty Ltd (AMES) guarantees that this product will be free from defects in workmanship and materials for 12 months from the date of purchase. If such a defect becomes evident during that period, AMES will, at its option, either repair or replace the product. To claim under this guarantee, the product should be returned to the place of purchase, together with proof of purchase, for repair or replacement. Any handling and transportation (and other expenses incurred in claiming under this guarantee) are not covered by this guarantee and will not be borne by AMES. The obligation of AMES under this guarantee is limited to the circumstances set out above and is subject to: the product not having been altered, tampered with or otherwise dealt with by any person in a manner other than as intended in respect of the relevant product; and the product not having been used or applied in a manner that is contrary to customary usage or application for the relevant product or contrary to any stated instructions or specification of AMES. In addition to other rights and remedies that may be available under law, our goods come with guarantees that cannot be excluded under the Australia consumer law (for consumers in Australia) and the Consumer Guarantees Act (for consumers in NZ). If you are a consumer in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are a consumer in New Zealand, we will comply with our obligations to you under the Consumer Guarantees Act. Call: (Australia) 1300 254 395 E-mail: northcote pottery@amesau.com Address: Ames Australasia Pty Ltd, 1/660 Doncaster Road, Doncaster, Victoria, Australia, 3108.